

In Summary

Things we'd like you to know

APRIL 2014

1-Stop Program at Chicago O'Hare Airport

Express Lanes for international passengers arriving to Chicago O'Hare

Are you a globe trotter who likes to travel light? Then we have good news for you. O'Hare International Airport launched a new service called 1-Stop Program.

The program offers expedited customs processing for international passengers arriving without checked baggage. This means less wait time for both checked baggage and carry-on baggage lines!

You will make "one-stop" at a booth with a CBP officer, then move on to an "express corridor" that bypasses baggage claim and CBP Exit Control inspection areas.

"1-Stop" CBP booths and express corridors are located on both sides of the passport control area in O'Hare International Terminal 5.



Fast Track Security Service

Customers traveling in First or Business Class on American Airlines and Japan Airlines, as well as those with oneworld tier status, will receive Priority Access security lanes and our Fast Track Security service.

Relish Exquisite Japanese Meal!

Japanese meal offerings renewed for flights to/from Japan

As part of our initiative to enhance First and Business Class in-flight services, we updated Japanese meal for flights to/from Japan. Developed in a joint business with Japan Airlines, we accentuate the features of carefully selected seasonal ingredients to elicit the delicacy and meticulous presentation of Japanese meal. The refreshed tableware also beautifully complements the delectable ingredients.



Savor exquisite Japanese artisanship, exclusive to First and Business Class customers only.

Customers should pre-order this new Japanese meal service on aa.com or with an American Airlines Reservations agent at least 24 hours before departure.

We promise this to be another culinary experience you can look forward to before you even depart.

Enjoy our Double Miles Campaign!

Joint promotion with Japan Airlines

This promotion will provide AAdvantage members with the opportunity to earn DOUBLE MILES when they fly nonstop on American Airlines NRT and LAX or NRT and ORD, or Japan Airlines flights between or NRT and JFK on purchased, published First Class, Business Class and select Economy Class fares between April 9, 2014 and May 31, 2014. To qualify for this promotion, members must register before flying. Please visit aa.com for the detail.

